

Student Success Council

Meeting Minutes

Wednesday, April 18, 2018

Attendees: Alicia Roberson, Kate Warner, Sheri Gravett, Sheri Noviello, Stanley Jones, Rob Freidhoff, Shauna Branch, Jarrod Murray, Keisha Roberts, Doug Tanner, Michael Schmidt, Jennifer Grubbs, Lee Grimes, Stanley Jones, Tee Mitchell, Rodney Carr, Chere Peguesse, Vince Miller, Brian Haugabrook, Sha' Wilfred

Recorder: Sheri Noviello

Topic	Discussion	Outcome	Responsibility
Call to order	Rodney Carr called the meeting to order 1:04 pm		
Presentation by Follett (University Bookstore)	<p>Brochures on includedED were distributed prior to the presentation. Some national data:</p> <ul style="list-style-type: none">• 65% of students decide not to purchase textbooks• 28% of students have all required materials on the first day• 20% of students have skipped or deferred a class due to material costs <p>Through includedED, access (students will have course materials on the first day of class) and affordability will contribute to student success. Resources may include traditional, digital, and supplemental resources. Takeaways:</p> <ul style="list-style-type: none">• Access to all required course materials on day one of class• Any course material title and format provided at significantly lower price• Students can opt-out prior to purchase commitment date• Follett manages implementation and support <p>Next steps:</p>	Lee Ann Johnson, Bookstore Manager, will get data on impact of includedED on students who received D, F, or W.	

	<ul style="list-style-type: none"> • BOR approval • Campus champion identified • Requirements document • Project plan • Kickoff call <p>Rodney raised concern over the “opt-out” feature and thought the BOR might interpret this as a mandatory fee. Lee Ann stated that we could have an “opt in” feature instead. Vince confirmed that VSU could call this something other than a course fee. Doug stated that Title IV requires an “opt in” instead of a mandatory or “opt out” feature. How do we get this into the hands of teaching faculty? Lee stated that the Department Heads are vital to the process and communicating the “why” for these proposed options for course materials.</p>	<p>The Faculty Culture Subcommittee will lead the discussion on this topic.</p>	
The Next Generation	Rodney presented on the different types of generations.		
First Gen Group Update	Michael Schmidt shared an article to the membership regarding first generation students. He has been working with others on designing a pin or other item to identify first gen students.		
Friendly Visitors Update	Kate Warner stated that this program is an additional support for students and works within the counseling services on campus. First year counseling students would have a “beat” to walk in the dorms and possibly in the library. These “friendly visitors” would have a list of consistent messages to give to students. “Take to” events could also be used as another touchpoint for friendly visitors to connect with students. A qualtrics survey will be submitted by these friendly visitors to provide a “shift		

	<p>report” to Mark McNalley in Residence Life. Another layer of the Friendly Visitor program will be case managers (name likely to change). These individuals would develop plans for students with particular needs. These case managers would also provide a “shift report” to Mark McNalley.</p>		
Registration Incentives	<p>Several small scholarships are being offered to incentivize registration. Registration will be moved earlier in the semesters. A consultant will be used to import all program maps into Degree Works by the end of May. This will work seamlessly with the scheduling program that should be implemented during summer orientation.</p>		
Announcements	<p>Chere informed us that Thinking Storm has been purchased and should be implemented in Fall 2018. It has a smaller pool of tutors that will be accessible to online students. Jarrod informed us that BYTE – a system that can be used to develop surveys and collect the data for students, faculty, and staff.</p>		
Next meeting		We will go to monthly meetings for the summer.	Rodney Carr will send out calendar invites.